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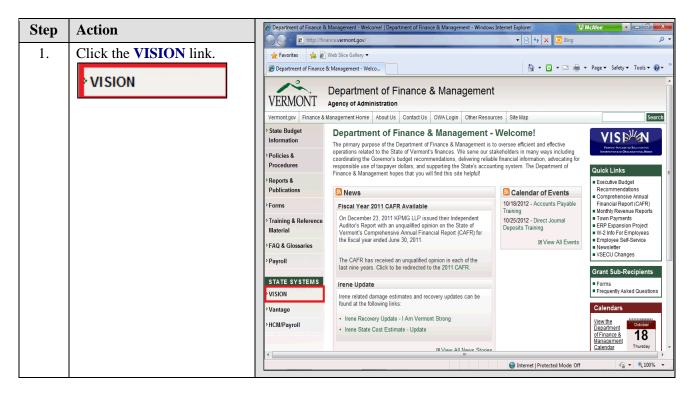
Getting Started with VISION

Signing In

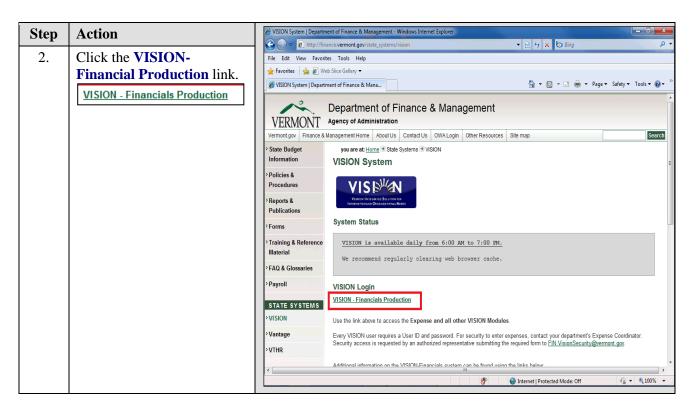
Procedure

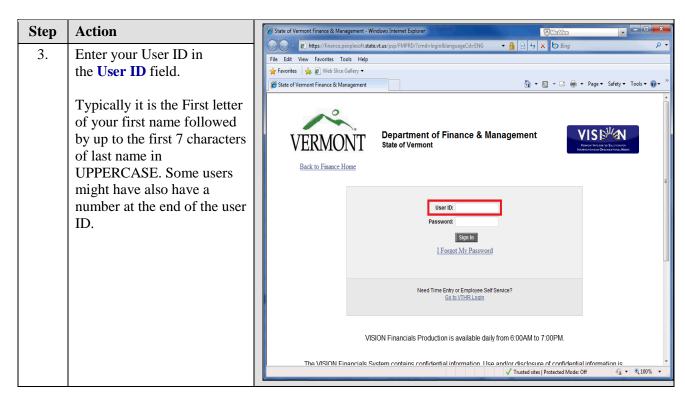
The Basics:

- VISION Financial Production login link can be found at the Department of Finance & Management webpage: http://finance.vermont.gov/ (http://finance.vermont.gov/).
- Users will need to work with their Department Expense Coordinator to have an account set up and obtain login information.
- Login information should never be shared with anyone.
- Once logged in, save the link to VISION as a Favorite in your browser.

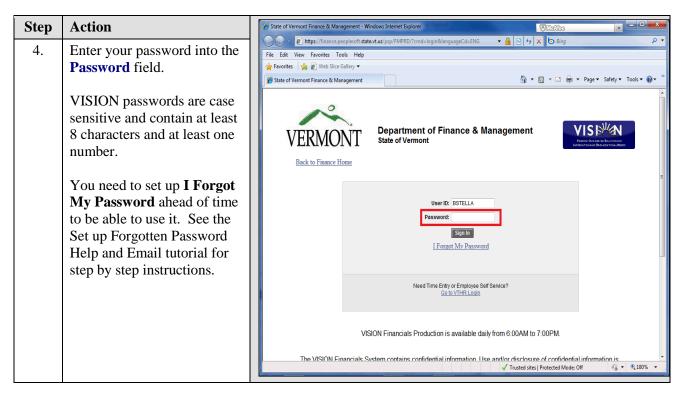


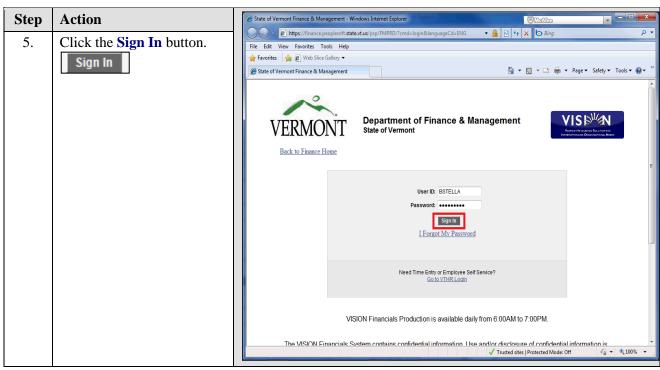




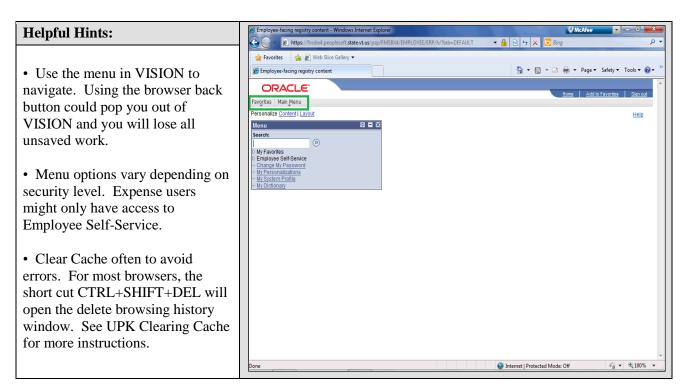












End of Procedure.

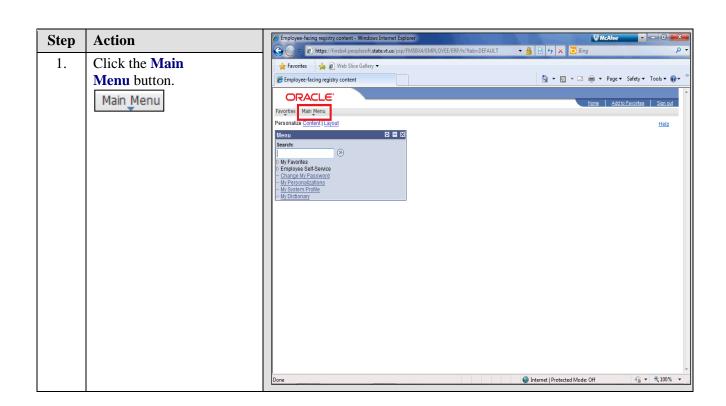


Set up Forgotten Password Help and Email

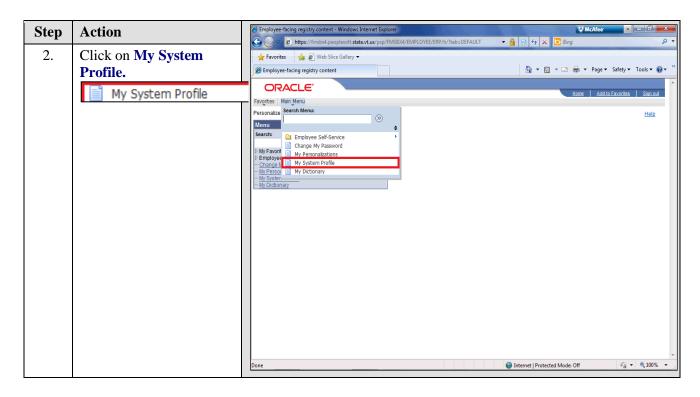
Procedure

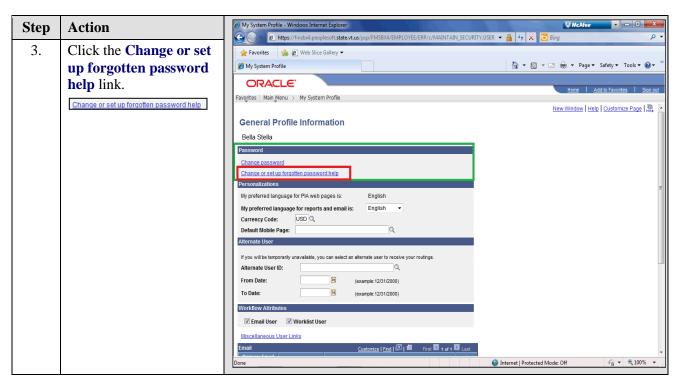
The Basics:

- Each user **must** set up forgotten password help. This feature allows a user to reset the password through email by clicking "I Forgot My Password" on the login screen.
- \bullet The Forgotten password link should be used after the 2^{nd} login attempt. After the 3^{rd} attempt, your account will lock and the password that is emailed to you will not work. To unlock your account, you will need to call VISION Support at 828-6700 Option 2 to be unlocked.

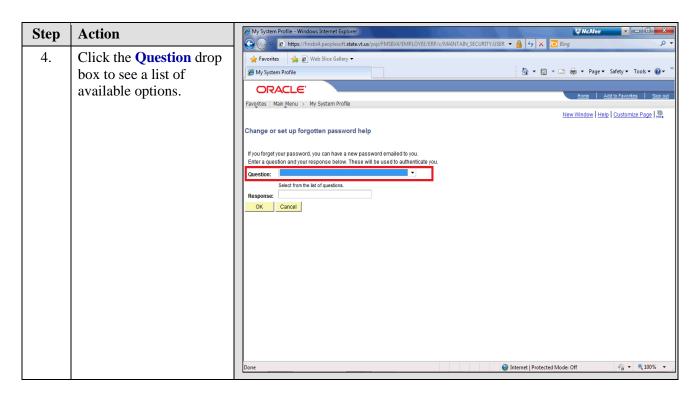


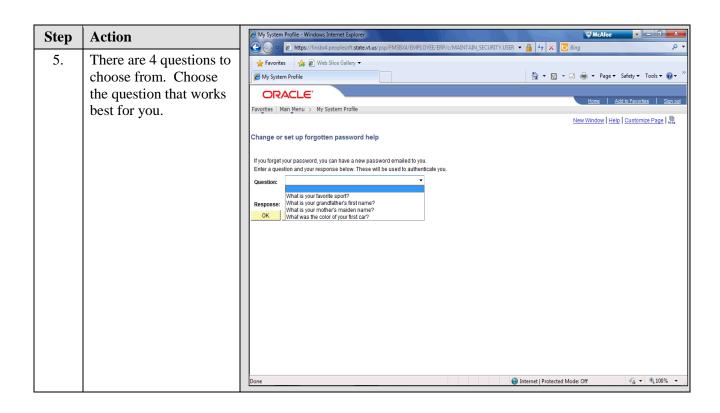




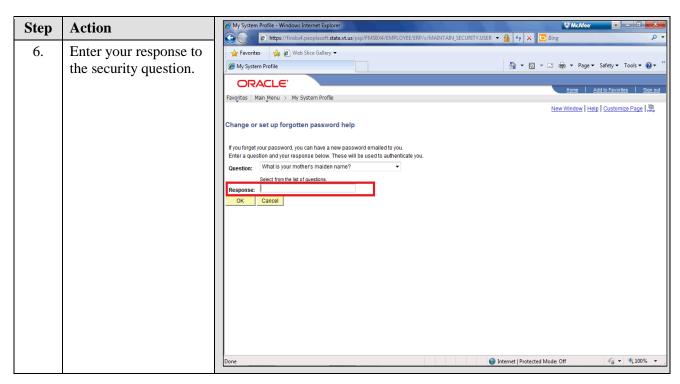


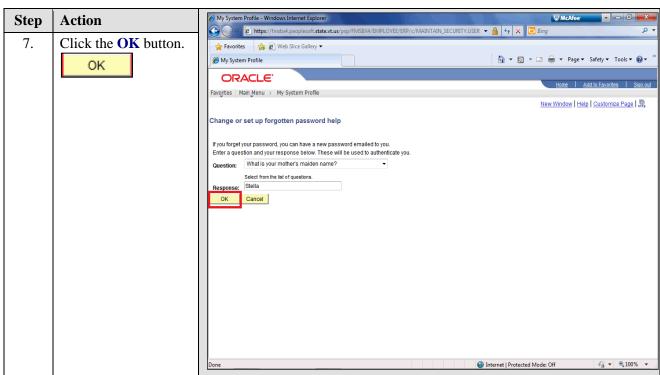




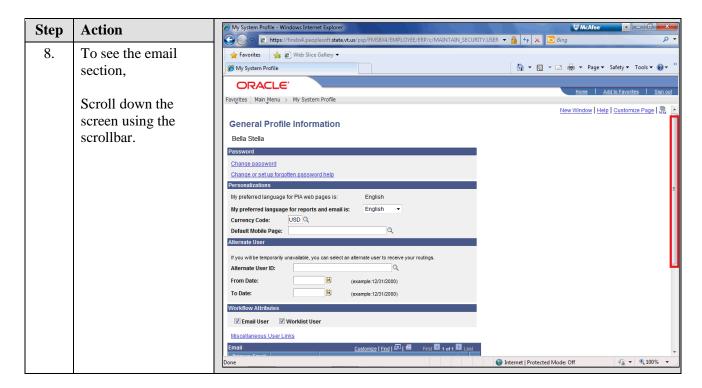






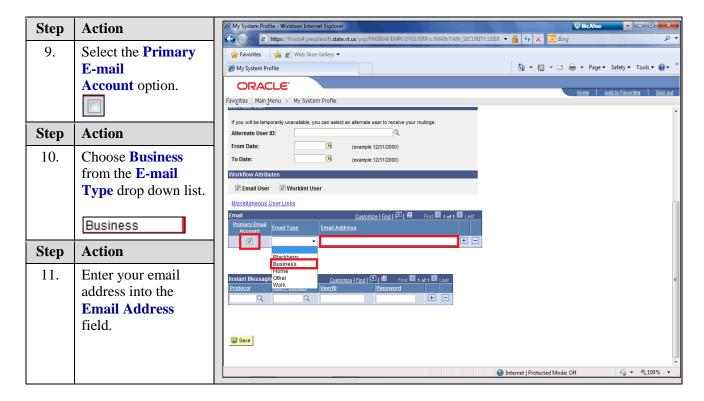




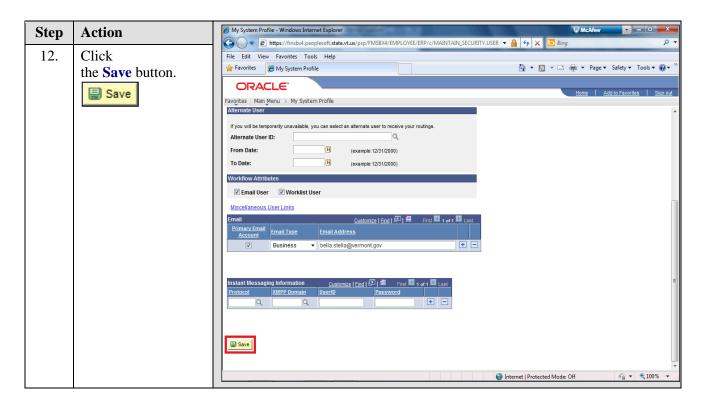


This e-mail address is **very important!** This is the address the system uses for expense notifications to employees and approvers, including the "I Forgot My Password" help.

If you are not receiving notifications as you should, check to make sure the address below is correct. If it is correct, check your Junk E-mail folder. You can fix the Junk E-Mail problem by adding the From address to Outlook comments.







After completing these steps, the "I Forgot My Password" link on the login page will prompt you for the answer to your challenge question. After correctly answering this question a temporary password will be emailed to you. The temporary password case sensitive and must be entered in the password field exactly as it was emailed.

End of Procedure.



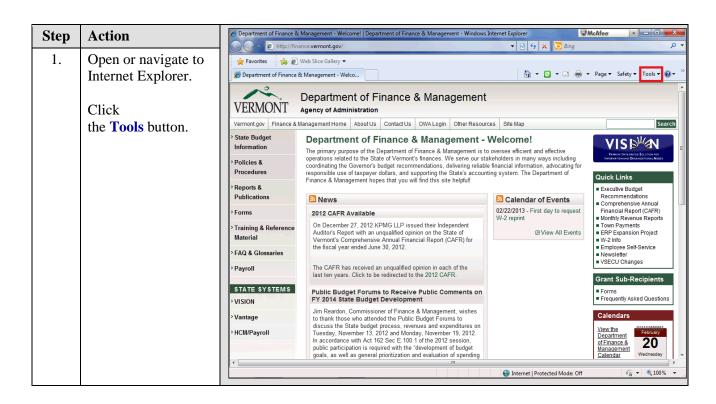


Clear Cache in Internet Explorer 8

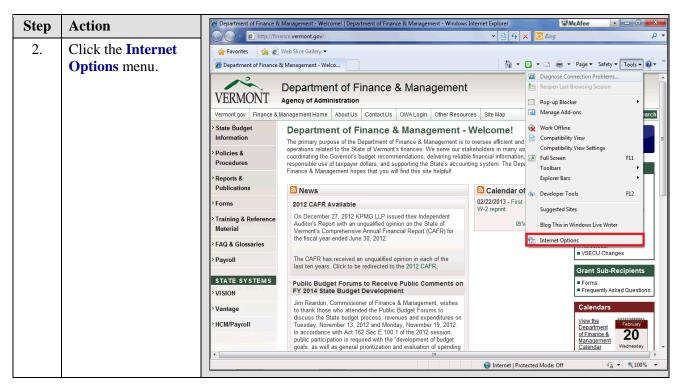
Procedure

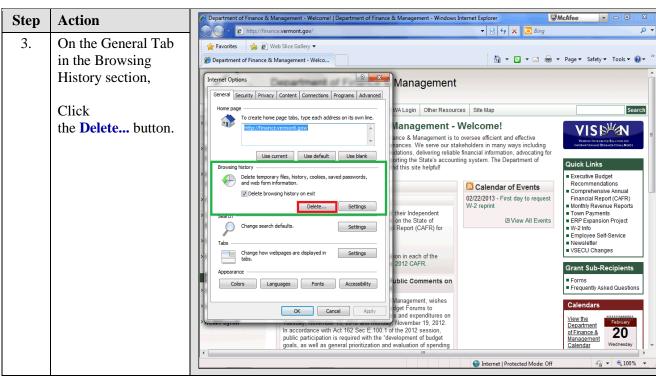
The Basics:

- Clearing cache (deleting Temporary Internet files or Cookies) is a frequently used maintenance tool to resolve and/or avoid some common error messages.
- Your use of the web determines how often the cache should be cleared. A good practice is to clear cache at least once a week to avoid error messages such as "Page Cannot Be Displayed" when trying to log in or "invalid URL" when navigating. If either of these error messages are received, you should first follow these steps before calling Finance Support.
- For most browsers, the short cut CTRL+SHIFT+DEL will open the delete browsing history window

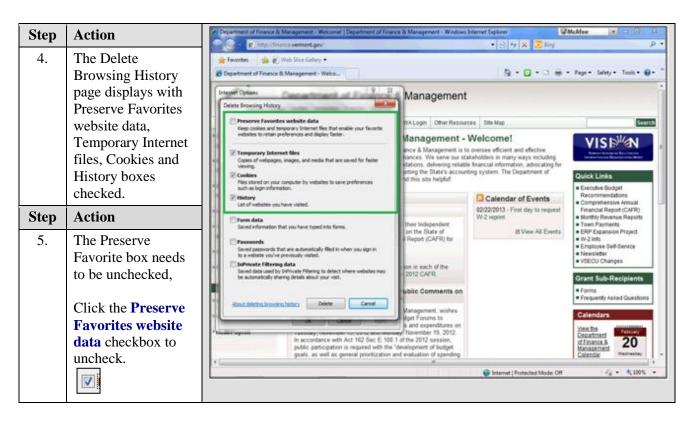


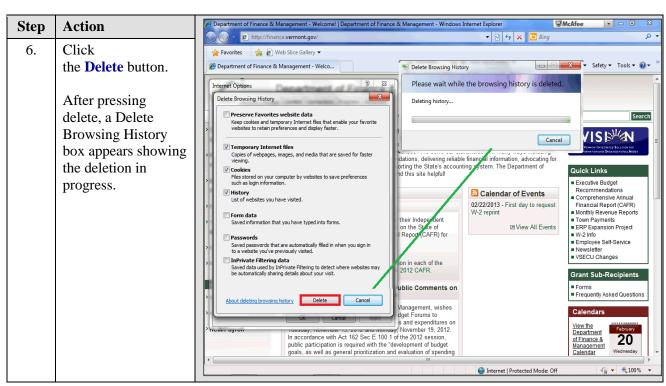




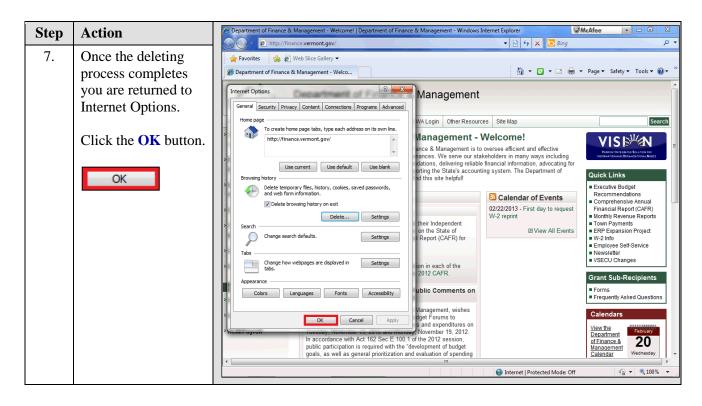


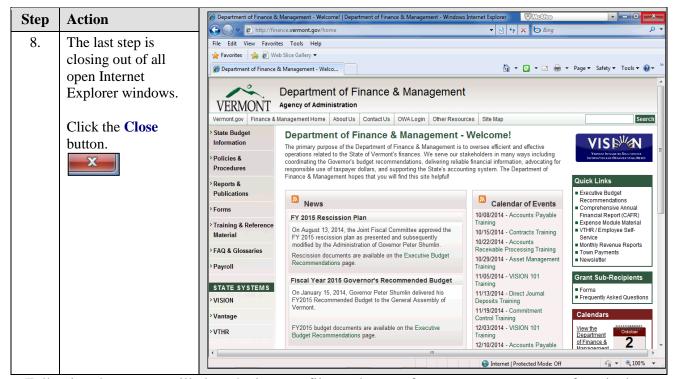












Following these steps will clear the internet files and most often removes any cause of particular error messages. If this does not resolve your issue, contact VISION Finance Support at 802-828-6700, Option 2.

End of Procedure.



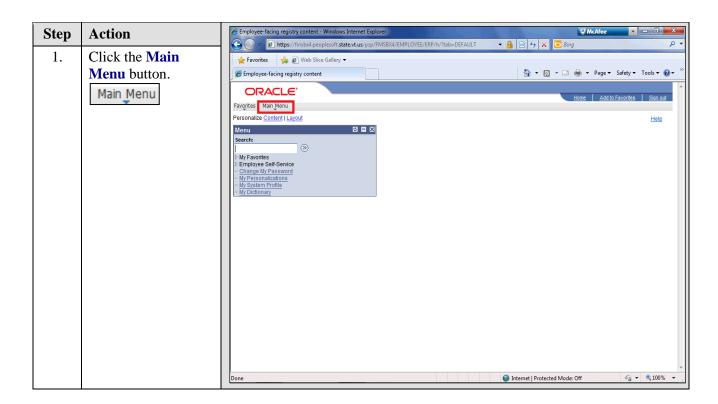
Change password

Procedure

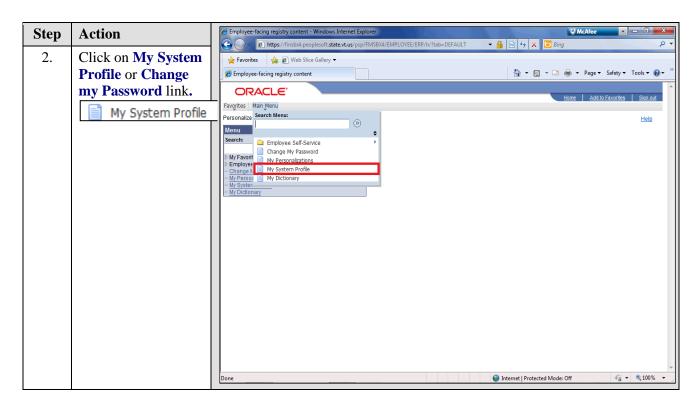
The Basics:

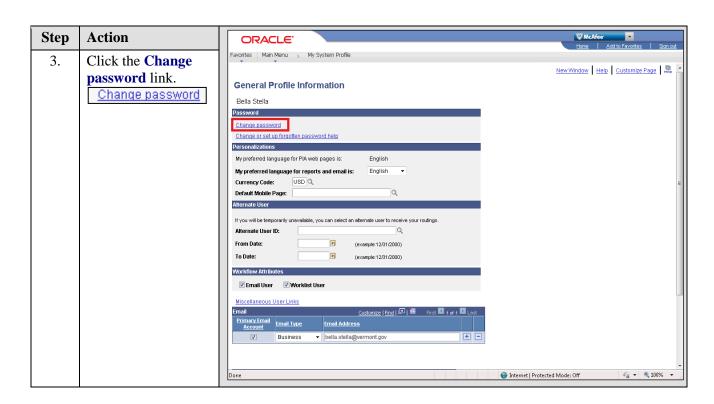
- Login information should never be shared with anyone.
- Passwords can be changed by the user or VISION Support when necessary.
- VISION passwords are case sensitive and need to contain at least 8 characters and at least one number.
- Passwords expire every 90 days and previous passwords can't be used again. The system will prompt you when your password has expired.

Let's Begin.

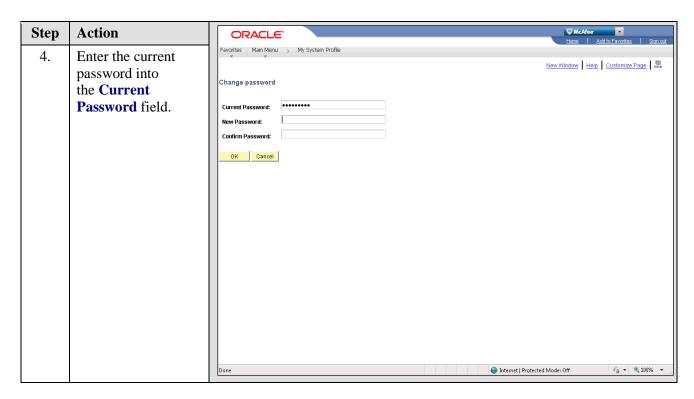


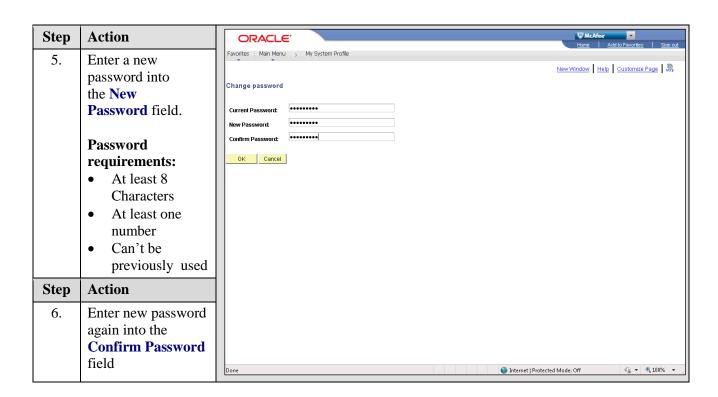




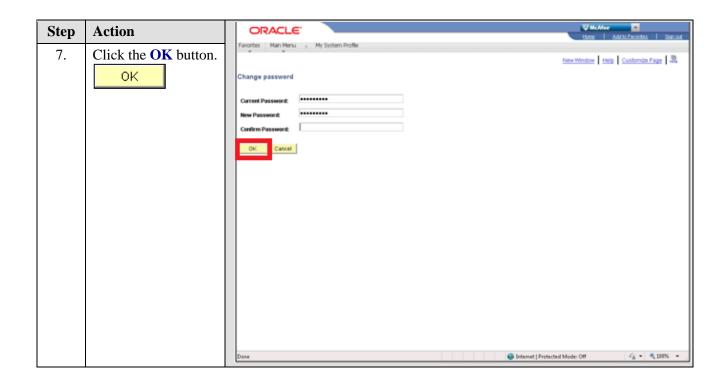












End of Procedure.

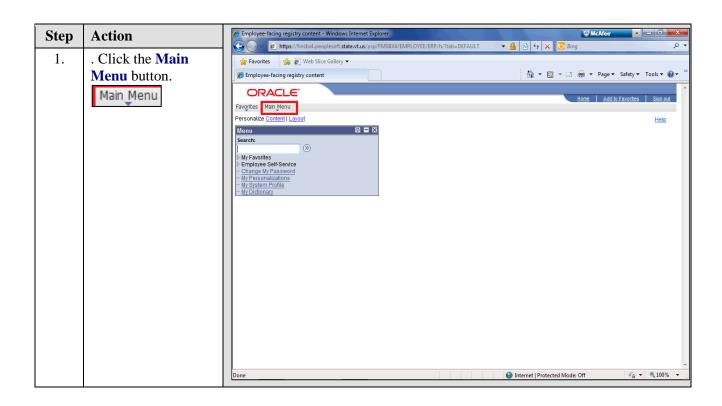


Set up Alternate Approver

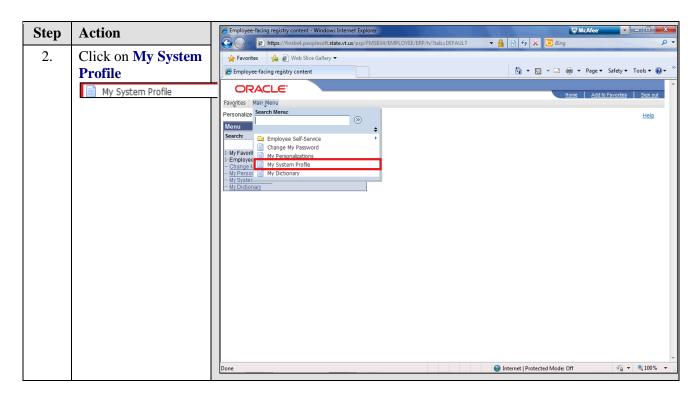
Procedure

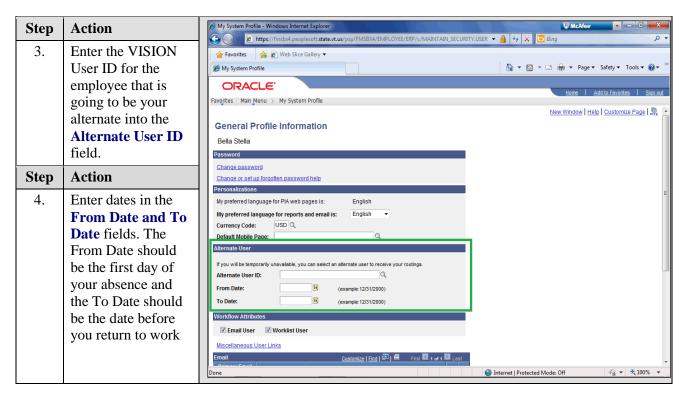
The Basics:

- An Alternate Approver is set up by a supervisor during an extended absence. When an alternate approver is set up, only the alternate approver will have access to approve the reports for the time period designated.
- Alternate Approvers are for use **ONLY** in the case of extended absence.
- Worklists need to be clear of all pending transactions before an alternate is set up. (Designating an alternate does not re-direct transactions waiting for your review).
- Alternates are required to have Approver level **security**. Assigning an alternate does not grant that person security.
- The Alternate Approver should be someone in your organization who is either a peer or superior, not a subordinate.
- You will need to know the employee's VISION user ID to designate them as an alternate approver.

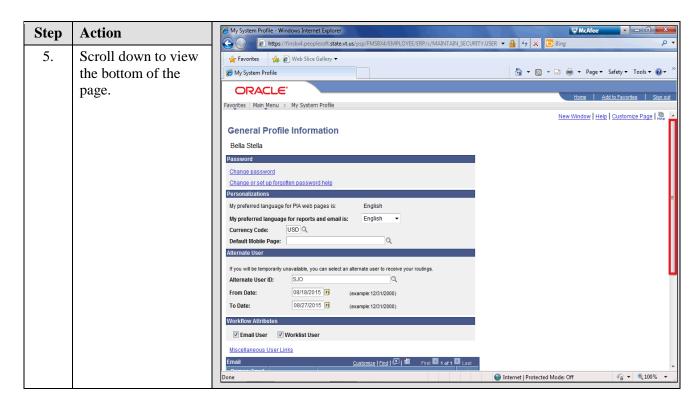


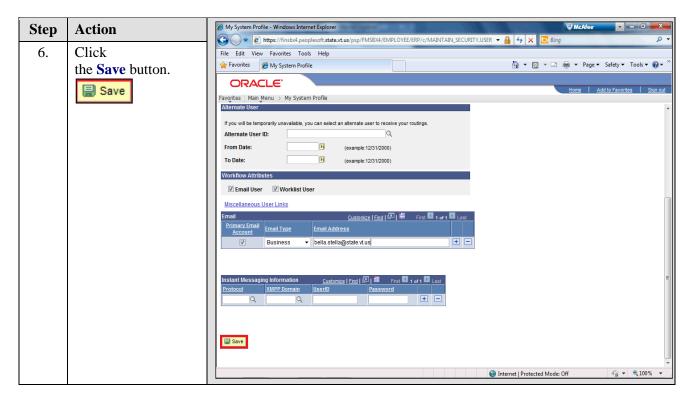












End of Procedure.